

TERMS, CONDITIONS AND HOTEL'S RULES

PRESENTATION : The hotel keeper is free to not receive customers whose clothes are indecent or neglected, customers with noisy, incorrect, opposite to morality and public order behavior.

RESERVATION / PAYMENT: To guarantee your reservation and send you a confirmation email, we will ask for your credit card number and the expiry date. As soon as you can no longer cancel without charges, the first night will be charged. In case of "payment refusal" your reservation will be automatically canceled. Any booked stay, regardless of the length, is payable upon arrival. We accept the following bank cards: Visa, Mastercard, Eurocard; The hotel keeper can ask for identity papers, in case you could not provide it, he could refused you the rental access.

MODIFICATION OF RESERVATION: you can modify your reservation up to three days before your arrival and this free of charge. Beyond this date, the reservation may be modified and will therefore not be cancellable or modifiable. The stay will be charged in its entirety with an email to this effect and your express agreement will be requested in response to this email.

IN CASE OF INTERRUPTION OF THE STAY: no refund will be made. Similarly, in case of early departure, the stay is due in full. Delays in arrival or early departures can under no circumstances give rise to a refund. All optional services (such as breakfasts, pets, spa...) are charged extra at the rate indicated when booking. In case of early departure, these benefits remain due, unless otherwise agreed. No refund or credit will be given for these unused services, unless expressly provided.

ANY CANCELLATION / NO SHOW: must reach us 72 hours (3 days) before the arrival date for individual stays. For example: for an arrival on a Wednesday, you have until midnight Sunday to cancel without charge. After this period, the reservation is due, an overnight stay will be charged. The NO SHOW is considered to be taken from the room, the entire stay will be charged.

It is to be reminded to the customer, in accordance with article L. 121-21-8 12° of the Consumer Code, that he does not have the right of withdrawal provided for in article L. 121-21 of the Consumer Code.

In the event of a complaint procedure; after having contacted the complaint service and in the absence of a satisfactory response or in the absence of a response within 60 days, the client may contact the tourism and travel mediator free of charge, whose contact details and terms of reference are available on its website: www.mtv.travel

The local tax is not included in the reservation price and is imposed by the municipality. It is payable on site.

ACCESS TO ROOMS: The rooms are available FROM 4:00 PM and must be vacated before 10:30 am. Be careful, in case of departure beyond, an additional night will be charged. If you wish to keep the room for an additional night, payment must be made before 10:30 AM, subject to availability. Moreover, your room is intended for a specific number of people; to ensure the hotel's security rules, you must not in any case accommodate additional people. Please ensure that the door of your room is well closed before leaving the room or going to bed.

PROHIBITION: We remind you that the smoking ban has been in effect in all public places since January 2, 2008. It is also absolutely forbidden to smoke in the rooms for obvious reasons of safety and comfort (non-compliance will also result in compensation equivalent to the price of an additional night to restore the room). It is forbidden to use gas appliances in the rooms, for example: Stove, etc...

ANIMALS: Pets are accepted but subject to the following conditions: An animal extra charge will be required per animal and per day (please inquire with the reception to know the current rate), the animal must be kept on a leash in all common areas of our establishment. For hygiene and safety reasons, animals should not be left alone in the room. In case of degradation, the bactericidal disinfection of the room will be charged at the price of an additional night to restore the room.

BREAKFAST: it is served from Monday to Sunday from 7:30 to 9:00, in the room provided for this purpose on the first floor.

THE RECEPTION: declines all responsibility for your luggage or objects deposited in public places.

NUISANCES: For the respect and rest of other guests, be careful not to slam the doors or make too much noise especially between 10:00 pm and 8:00 am. Any neighborhood noise related to the behavior of a person or animal under their responsibility may lead the hotelier to invite the client to leave the establishment without requiring acoustic measurements, as soon as the noise generated is likely to disturb the tranquility of the customers (art. R.1334-30 and R; 1334-31 of the Public Health Code). A hotel room is a place of rest. All trade is strictly prohibited there.

ELEVATOR: any stop of the elevator, due to non-compliant behavior, will be charged 400 € price for the restart by the elevator operator. The behavior will be qualified as non-compliant by the technician himself, who will analyze the type of failure and therefore know why the elevator has been secured.

SECURITY AND ALARM: Any untimely triggering of the fire alarm for non-compliance with this provision will be charged 150€ for the cost of recommissioning the fire safety system or legal proceedings.

The hotel's RULES apply to all reservations. Any stay entails acceptance of the special conditions and the hotel's internal regulations.

IN CASE OF NON-COMPLIANCE BY THE CLIENT WITH ONE OF THESE CONDITIONS, THE HOTEL KEEPER WILL BE OBLIGED TO INVITE THE CLIENT TO LEAVE THE ESTABLISHMENT AND THIS, WITHOUT ANY COMPENSATION.